



The Body Shop Animal Care Policy

Approved January 2024

Introduction

For The Body Shop, being sustainable means shaping our business to work within planetary boundaries, allowing continual replenishment and restoration of ecosystems to create the conditions necessary to sustain life and livelihoods. It means understanding our business impacts and knowing what we can do to meaningfully contribute to a sustainable future. This is reflected in our Sustainability vision.

The Body Shop's reputation for and commitment to cruelty-free cosmetics is well-established. We began campaigning to ban animal testing in 1989, the first global cosmetics company to do so and have robust management systems for ensuring we do not use cosmetic ingredients that have been tested on animals. There is genuine concern for the welfare of animals amongst our employees and customers. Our campaigns were instrumental in banning animal testing in cosmetics in the UK and the EU. In 2023 we successfully got the law changed in Canada – but the fight continues in the UK and Europe – as we campaign once again to get a full ban back. We will not stop until animal testing of cosmetics is eliminated for good and until animals no longer have to suffer for beauty.

The Body Shop is a committed vegan product company and is the first global beauty brand to achieve 100% vegan product formulations across all lines, but we recognise that we can and do impact animals in other ways beyond products. To ensure that we protect animals across our global operations including procurement, we pledge to:

- ✓ Enrich or improve the lives of animals under the direct control of The Body Shop.
- ✓ Reduce the number of animals that are indirectly impacted by The Body Shop, especially in our supply chains.
- ✓ Encourage that sentient animals under the care and control of The Body Shop supply chain partners are free from suffering and live good lives.

These pledges are underpinned by the specific commitments mentioned below.



THE BODY SHOP

Policy scope

This policy applies to all corporately owned operations, including our global sourcing operations. It covers any animals under our care and those that we impact across all geographies. We will ensure the effective implementation of this policy through formalising management responsibilities for animal care and use, through the provision of training, and through compliance monitoring. We encourage our suppliers, franchisees and business partners to use this policy to guide actions that might impact the care and use of any animals found in their operations.

Our Commitments

Within our product range

- We do not use animal products or derivatives in our products. Instead, we use non-animal sources.

Within our store operations

- We will not use animal products (e.g., natural sea sponges, silk, fur, hair, skin, bone, horns, etc) in our accessory products and gifts, and in our merchandising and shopfitting fixtures.

Within our global supply chain operations

- We encourage any suppliers who rely on animals to transport ingredients for our products, such as some of those in our Community Fair Trade supply chains, to safeguard the welfare of any animals involved.
- Where we identify animals that are involved in the harvesting of ingredients for our products and accessories, we will work with our suppliers to safeguard the welfare of any animals involved.

Within our catering operations

- We encourage the use of vegan and vegetarian food products only for The Body Shop catered events. If animal-derived food and drink products are included, we will seek higher welfare sources where available.
- We will always provide a range of vegan and vegetarian options in our canteens.
- Any meat, egg and dairy products served in our canteens will be purchased from higher welfare sources (e.g., RSPCA Assured meats for UK events, certified organic milk, cage-free or free-range eggs, etc) wherever possible.

Within our facilities management

- We will eliminate pest control measures that harm animals (e.g., use of inhumane traps, nets, poisons, etc).
- We will specify humane methods of pest control (e.g., use of lasers to deter birds, humane traps, preventing rodent ingress to food sources, etc)
- We will protect local wildlife habitats and ecosystems in the areas surrounding our company owned or leased office buildings.