

THE BODY SHOP®

Sourcing – Palm Oil

In late 2009, a local land rights issue was raised in relation to a consortium linked to a subsidiary of our palm oil supplier in Colombia. Whilst the land in question is not an area from which The Body Shop is sourcing any ingredients, we take any such issues very seriously.

As a result, The Body Shop has been working with Christian Aid, the organisation to have raised its concerns, and other key stakeholders with an active interest in this issue, to try to clarify the facts of the case and resolve the dispute. Employees from The Body Shop have visited Colombia, helping bring together the different stakeholders, in collaboration with Christian Aid, to forge a way forward in what is a very complex case. Over the coming months, The Body Shop, in close cooperation with Christian Aid, will continue to help facilitate this process.

The Body Shop has always cared about the wider impact of our business and our supply chain and is committed to engaging positively with suppliers and other stakeholders to help resolve issues such as these. We will be monitoring the situation very closely.

We are members of the RSPO and believe in the importance of effecting positive change by sourcing sustainable palm oil. In October 2009, the World Wildlife Fund (WWF International) released palm oil 'Scorecards' evaluating the palm oil usage of 59 European companies. WWF rated The Body Shop as the 7th most progressive company based upon our palm oil policy, use of sustainable palm oil from Colombia and efforts to combat issues within the wider palm oil industry.