

## Environmental Principles

The Body Shop is committed to being an environmentally responsible retailer. We strive to ensure that our business activities will always contribute to the wellbeing and aspirations of our current stakeholders without compromising the needs of future generations. We will apply best practice throughout our business activities, and take on a leadership role in areas where we can make a difference and set an example to our industry. We will focus our efforts on issues where our activities have direct environmental impacts and strive to minimise or offset these impacts through appropriate management systems, stakeholder engagement and industry collaboration.

### Our Commitments:

- ◆ **Supporting environmentally responsible materials and technologies** by promoting the use of renewable resources and sustainable raw ingredients
- ◆ **Minimising waste and resource use** through minimal packaging and use of recycled materials
- ◆ **Minimising our contribution to Climate Change** through efficient use of energy, use of renewable energy sources and offsetting of carbon emissions
- ◆ **Communicating clearly on our policies to customers and suppliers**
- ◆ **Addressing stakeholder concerns** by applying the precautionary principle when determining environmental and health impacts of our raw ingredients

### We will ensure continuous improvement by:

- ◆ Providing training and raising awareness among employees
- ◆ Listening to stakeholders
- ◆ Encouraging and assisting franchisees in raising standards
- ◆ Actively participating in focused initiatives to develop and promote sustainable raw ingredients
- ◆ Setting global standards for all company-owned operations
- ◆ Requiring all our business partners to adhere to relevant legislation and internationally agreed conventions as a minimum
- ◆ Monitoring and reporting on our environmental performance

*These principles apply to all business units owned by The Body Shop International Plc*

### Examples of our principles in action:

- ◆ We continuously review our use of chemicals to reflect stakeholder concerns and actively phase out chemicals of concern when identified by credible science
- ◆ We have set a target to become a carbon neutral retailer by 2010
- ◆ We support sustainable wood through sourcing Forest Stewardship Council certified wood products and working with suppliers to find sustainable wood sources