



The use of chemicals in consumer products

Date: September 2004

The Body Shop is committed to creating desirable, sustainable and safe products, which are inspired by nature.

Our products are based on ingredients from natural sources wherever possible, but may contain synthetic chemicals where they are necessary for the quality, safety or efficacy of products and where no suitable natural alternatives exist.

The Body Shop will manage the use of chemicals in a responsible manner by:

- Applying the precautionary principle to the use of chemicals
- Continuously reviewing and updating our criteria and guidelines for the development of new products
- Implementing action plans for the timely and realistic phase-out of relevant chemicals from our formulations
- Conducting regular reviews of our use of chemicals against published lists of hazardous substances
- Engaging with stakeholders to help inform our strategy and action plans
- Communicating our position to our product suppliers
- Conducting open and transparent communication with customers
- Production of annual updates on our position and progress via The Body Shop website

This Standard applies to all toiletry and cosmetics products sold under **The Body Shop** brand worldwide