

# THE BODY SHOP®

## Chemicals Strategy

July 2008

The Body Shop is committed to creating desirable and sustainable products, which are inspired by nature. Our products are based on naturally derived ingredients wherever possible, but will contain synthetic chemicals where they are necessary for the quality, safety or efficacy of products and where no suitable natural alternatives exist.

The Body Shop is careful to select chemicals that have a good safety and environmental record. We will also manage the use of chemicals in a responsible manner by applying the precautionary principle. We will continuously review and update our criteria and guidelines for the development of new products, and will implement action plans for the timely and realistic phase-out of relevant chemicals from our formulations. For example, in recent years we have made the decision to move away from using phthalates, even though these ingredients are legal and considered safe for use by our industry and its regulators.

We wish to be responsive to new developments and conduct regular reviews of our use of chemicals against the latest regulatory and environmental research from around the world, and engage with stakeholders and customers to help inform them of our strategy and action plans.

We communicate our position to our product suppliers, label our products in accordance with the highest standards and produce public annual updates on our position and progress.

We do not believe in double standards. The Body Shop operates in 62 countries, and develops products and packaging to the same high standard regardless of country of sale. If we phase out or ban an ingredient, it will be phased out or banned from all The Body Shop markets.

<b>Chemical name</b>	<b>The Body Shop Position</b>
<b>Alkylphenol ethoxylates (APEOs)</b> Dyeing and finishing of textile fabrics.	<ul style="list-style-type: none"> <li>- Banned for use in The Body Shop® products and packaging</li> </ul>
<b>Artificial musks</b> Fragrance component Nitro musks Polycyclic musks (PCMs)	<p>We have chosen to take a precautionary approach and are phasing out nitro musks and PCMs</p> <ul style="list-style-type: none"> <li>- Nitro musks are banned from all The Body Shop® products</li> <li>- PCMs banned from use in new product development</li> <li>- Existing products are being reformulated to minimize the content of PCMs, and usage will be phased out completely by 2010</li> </ul>
<b>Macrocylic Musks</b>	<ul style="list-style-type: none"> <li>- Macrocylic musks are used to replace nitro musks and PCMs</li> </ul>
<b>Brominated Flame Retardants</b> Additive to electricals and fabrics	<ul style="list-style-type: none"> <li>- Banned from use in The Body Shop® packaging and products</li> <li>- May be used in electrical products, where required by safety legislation</li> <li>- Continue to monitor the availability of alternative materials</li> </ul>
<b>Bisphenol-a</b> Tin can linings.	<ul style="list-style-type: none"> <li>- Used only on the internal lining of the aluminium tube used for Hemp Hand Protector</li> <li>- The Body Shop will not use aluminium tubes lined with Bisphenol A for future product developments.</li> <li>- Concerns over this ingredient are primarily centred on its use in food packaging</li> </ul>
<b>Parabens</b> Preservatives	<p>Having assessed the scientific and environmental evidence, there are no plans to phase out parabens, but we will continue to monitor developments and remain responsive to customer feedback</p> <ul style="list-style-type: none"> <li>- Parabens are clearly identified on ingredient lists</li> <li>- Products are formulated specifically to minimise use of preservatives</li> </ul>

<b>Chemical name</b>	<b>The Body Shop Position</b>
<b>Phthalates</b> Fragrance component and plasticizer DMP DEP DEHP DBP	We have chosen to take a precautionary approach and are phasing out phthalates - The named phthalates are not being used in The Body Shop® packaging - The named phthalates are not being used in new product development - Existing products are being reformulated and usage of these phthalates will be phased out completely by end of 2008
<b>Polyvinylchloride (PVC)</b>	- PVC is not used in The Body Shop® packaging and formulated products - We currently use PVC in electric cabling, but monitor the availability of alternatives
<b>Sodium Lauryl Sulfate (SLS)</b>	- Banned for use in The Body Shop® products
<b>Triclosan</b>	- Banned for use in The Body Shop® products
<b>Organic Tin Compounds</b>	- Banned from use in The Body Shop® products and packaging
<b>Volatile organic Compounds (VOCs)</b>	- The use of VOCs is minimised

This strategy applies to all toiletry and cosmetics products sold by The Body Shop International plc